

Case Study:



Client:

UCLA Health is an internationally recognized Academic Medical Center providing quaternary care to over 35,000 inpatients annually.

Situation:

UCLA faced severe capacity constraints, consistently placing the ER on divert. They were also looking to increase participation in value-based reimbursement structures and wanted to ensure their operations were ready.

Action:

UCLA Health contracted with Aidin to use its care transition management tool to make it easy to connect with the complete set of potential post-acute providers for any patient and provide up-to-date data and easy comparison tools for use at the bed-side to inform and expedite patient decisions.

Results:

Using Aidin, UCLA Health reduced costs by **\$1.7M annually**. Within 6 months post go-live they achieved:

- Created space for **600 additional inpatients a year**
- Average **1 full day reduction in LOS** with **2.2 day reduction** for patients requiring inpatient rehab; Reduced standard deviation of LOS by 50% (fewer long LOS patients)
- **18% drop in readmissions**
- **2x increase in case management efficiency** and increased engagement, freed up **4 FTEs**

The numbers continue to improve

“Aidin has transformed our relationship with providers. Everybody is now working towards the goals of high quality and lower cost.”

Nancy Hayes, UCLA System Director of Care Coordination