

Client Case Study:



Client Description:

ProHealth Care, a community health system of 2 hospitals and 300 beds in Waukesha, WI, serves 18,000 discharges annually.

“Aidin was a game changer for us. It improved our LOS, increased staff efficiency, and improved outcomes. Aidin is foundational to our bundled payment and risk-based strategy”

Kathy Scott, Chief Innovation Officer

Situation:

ProHealth Care had done significant work to improve quality of selected post-acute care facilities in an effort to reduce re-admissions and prepare for bundles, but given regulatory restrictions on patient advising and a lack of comparison data, patients chose care facilities largely based on geography and continued to re-admit despite the Health System’s efforts.

Action:

ProHealth Care contracted with Aidin to manage its care transitions. Aidin identified additional high quality post-acute providers with whom ProHealth Care could regularly connect. They streamlined and automated the process for connections and match identification. Aidin continuously collects data on post-acute performance and provides it at the bed-side to drive patient decisions.

Results:

- 82% of patients choose top quality providers (up from 30%)
- Drives 20% more volume to ProHealth network home health (the higher quality option)
- Reduced readmissions by 25%
- Reduced LOS by 0.3 day on average
- Using Aidin’s data, ProHealth identified additional high quality post-acute providers as targets for partnership and even greater improvement